Dear Friends,

MEND’s 30th Anniversity year was a time of significant accomplishments. The annual total units of service to recipients rose to almost 368,000 - an increase of 29% over last year! New programs were added to the Learning Center, Medical Clinic, and Computer Lab to better serve our recipients. In addition, special projects were held throughout the year to offer extra services for those in need.

The year began on a high note with our wonderful Gala – a “night to remember”! Our Fund Raising volunteers did a stellar job in writing successful proposals to businesses and foundations to bring in income, and made extra efforts to bring in funds after the events of September 11 had a negative impact on local fund raising. We are very proud of our active Board of Directors and standing committee members who gave more than 1000 hours of volunteer time to MEND last year.

What has made MEND an exceptionally effective organization these 30 years? We believe that our “Unique Characteristics” set the stage for what MEND does, and it is to be noted as one of those on our History.

• MEND is 95% volunteer-driven
• MEND is privately funded – we tax dollars
• MEND has live overhead costs (less than 5%)• MEND Fund raising and public relations are done by volunteers

New programs are started by volunteers; when programs grow too big for volunteers to handle efficiently do we hire staff.

MEND seeks to develop self-reliance among recipients.

Brands to MEND’s Clothing Center and Furniture Department are not sold; a small $25, optional donation is requested when recipients use these services.

Thank you to all of you who have shared your time, your talents, and your support for MEND for 10 years – or for three years, or your support; with your resources, we have made a significant difference in the lives of hundreds of thousands of people in need.

Joe Salas, President, MEND Board of Directors

Marianne Haver Hill, MEND Executive Director

MEND Annual Report 2001

Looking Back On Our 30th Year...
FEBRUARY

MEND’s 30th Gala – “30 Years of Elders”, March 24, 2001 at the Skirball Cultural Center. This was the first-ever gala in our agency’s history, and the event’s net proceeds to our agency’s General Fund, Raising, Public Relations, and Volunteer committees. With the gala’s theme, celebrated the history, accomplishments of all of MEND’s volunteers. Program accomplishments and the Volunteer Recognition Party, held March 31 with a theme, recognized the volunteers in this

LETTER CENTER/FOOD SERVICE TRAINING

The Letter Center in MEND’s Food Service Training Program. The program is designed to teach job skills to various people, including those who are homeless. The program includes a professional chef, with the goal of building food for the job market. Our volunteers receive hands-on training in area

LETTER CENTER/FOOD SERVICE TRAINING

From April 10 to April 15, 2001, MEND launched the Volunteer Recognition Program. This program included a volunteer training

Mending the Mind of the Student in the Computer Lab

MEND, a non-profit organization that offers school-aged children living at poverty-levels. This program provides at least a three-month

T THE SHOPPING SPREE

The MEND Clothing Center also expanded its Learning Center Computer Lab Program, which provides at least a three-month

BACK TO SCHOOL!

MEND’s children are very special to us. They are our children. They are the future of our city. They are our hope for a brighter tomorrow. We are proud to provide a safe place for them to learn and grow. This year, this program provided 30,000 pairs of shoes, and clothing to our children. This year, this program provided 30,000 pairs of shoes, and clothing to our children.

November

MEND’s Home Visiting Program

MEND’s Home Visiting Program provides at least a three-month

SANTA CRUZ EARLY CHILDHOOD EDUCATION

In September, MEND’s Children & the Social Security Administration (SSA) launched the “First Steps” program, which provides

DECEMBER

MEND’s Home Visiting Program provides at least a three-month

IN REGULAR SCHOOLS

In December, the spirit of giving was in abundance as MEND volunteers and other local organizations distributed

DECEMBER

MEND’s Home Visiting Program provides at least a three-month

JANUARY

MEND’s Home Visiting Program provides at least a three-month

METHODS

MEND’s Home Visiting Program provides at least a three-month

APRIL

MEND’s Home Visiting Program provides at least a three-month

JUNE

MEND’s Home Visiting Program provides at least a three-month

JULY

MEND’s Home Visiting Program provides at least a three-month

AUGUST

MEND’s Home Visiting Program provides at least a three-month

SEPTEMBER

MEND’s Home Visiting Program provides at least a three-month

OCTOBER

MEND’s Home Visiting Program provides at least a three-month

NOVEMBER

MEND’s Home Visiting Program provides at least a three-month

Disclaimer: All information provided by MEND is made available for educational purposes only. MEND is not responsible for any errors, inaccuracies, or omissions in the information contained herein. All content is subject to change without notice.
**January**

Diaz receives a vision exam

**MEND patient Maria Elena**

2001 MEND EVENTS

exercise and much more.

and will receive home visits,

for progress during the next year

which diabetic and hypertension

medical center launched the

health center, which also

first patients to a free vision

local dignitaries on hand the

volunteer-based clinic. With

date of the opening of the

Society (SFVOS), Supervisor Zev

San Fernando Valley Optometric

made possible through generous

opening of its new Vision Clinic,

clearly in sight, MEND kicked off

February

welcomes guests at the dinner.

Director of Public and Community

30th Anniversary Gala

Volunteers work on MEND fund

Riordan was the guest speaker,

and Dinner was held February

Viva MEND!

MEND

s history,

Addy Tatto (ctr) receives MEND

Carolyn Rose at the Volunteer

"Volunteer of the Decade

"MENDs" 30th

s history. In

Estella Marquez, Milagros Sajor, Ana Isabel

"Great MEND Send Off

School Computer Lab Program.

Mervyn’s Shopping Spree

and plenty of brand new baby

helped more than 100 expectant

times found it more fun playing a

the task at hand as the kids at

out the $100 donation each

anticipated back-to-school

Department Store for a highly

August brought back-to-school

Great MEND Send-Off

especially those with scores of churches,

benefiting MEND each year, but

#2462 conducted their annual

s Emergency Food

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School Computer Lab Program.
Vision Clinic Opening

Starting the year off with goals of equity in sight, MEND opened in January 2001 with the ongoing vision of making the dream of vision care a reality for children in need. The month of January was the time for the vision clinic to open for business, a volunteer-based clinic. With the help of local volunteers, the vision clinic operated and welcomed its first visitors. With the clinic being part of MEND's mission, it promised to provide optical care and medical care. In several months, the vision clinic continued to operate.

February

Volunteer Recognition Party (February 23)

The Volunteer Recognition Party was held on February 23, 2001, at 5:30 p.m. to honor MEND volunteers for their contributions to the agency. The event was held at the MEND Center and was attended by MEND volunteers.

March

Food Service Training at the Place at West

The Place at West is a residential community located in the heart of Los Angeles. It offers affordable housing and services to individuals who are facing homelessness. The program is designed to teach residents how to prepare and serve meals to others. The training includes practical skills, such as food handling, hygiene, and safety.

LetterCent Flat Drive (March 12)

The LetterCent Flat Drive is an annual event held to raise funds for the organization. The drive involves distributing letters to local businesses and soliciting donations. The money raised is used to support MEND's programs and services.

April

Great MEND Day Off!

MEND celebrates Great MEND Day Off on April 19th, where volunteers, donors, and supporters come together to celebrate the organization's accomplishments and give back to the community. The day includes various activities, such as a volunteer appreciation ceremony, a silent auction, and a community picnic.

May

MEND's Home Visiting Program

MEND's Home Visiting Program provides home visits to families in need. The program is designed to offer support and guidance to families and children, helping them to overcome challenges and improve their quality of life. The program is available in various languages, including English, Spanish, and Arabic.

June

The Children of MEND's School

MEND's School is a program that provides educational support to children in need. The school offers a safe and supportive environment for children to learn and grow. The program includes a variety of services, such as tutoring, counseling, and after-school care.

July

MEND's Annual Volunteer Recognition Program

MEND's Annual Volunteer Recognition Program is an annual event held to recognize the hard work and dedication of volunteers who have contributed to the organization. The event includes a volunteer appreciation ceremony, a silent auction, and a community picnic.

August

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September

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December

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2002 Wish List

Children

• Books: “Reading a Child's World” by Janice C. Bell
• School supplies: backpacks, books, school supplies, clothes, shoes
• Sports equipment: soccer ball, basketball, tennis rackets

Miscellaneous

• Money: donations to MEND
• Clothing: new, gently used clothing
• Toys: educational toys, puzzles, games

2003 Wish List

Children

• Books: “Reading a Child's World” by Janice C. Bell
• School supplies: backpacks, books, school supplies, clothes, shoes
• Sports equipment: soccer ball, basketball, tennis rackets

Miscellaneous

• Money: donations to MEND
• Clothing: new, gently used clothing
• Toys: educational toys, puzzles, games
Dear Friends,

MEND’s 30th Anniversary year was a time of significant accomplishments. The annual total extra service of 2001 to recipients was approximately 308,986, a tremendous increase of 29% over last year! New programs were added to the Learning Center, Medical Clinic, and Computers Lab to better serve our recipients. In addition, special projects were held throughout the year to offer extra services for those in need.

The year began on a high note with our wonderful Gala – that “night to remember” for our Fund-Raising volunteers did a stellar job in writing successful proposals to businesses and foundations to bring in resources, and made extra efforts to bring in funds after the events of September 11 had a negative impact on local fund raising. We are very proud of our active Board of Directors and standing committee members who gave more than 3000 hours of volunteer time to MEND last year.

What has made MEND an exceptionally effective organization these 30 years? We believe that our success is due to the following three things:

1. We believe every human being, regardless of race, ethnicity, creed, or gender, has innate human dignity and the right to be treated with respect; and (2) we believe that human needs are met with compassion, dignity, and respect.

2. Our services are provided in a manner that safeguards the human needs of individuals who reside in the Northeast San Fernando Valley.

3. We have extended financial support for our work.

MEND’s future is dependent on the generosity and support of caring individuals and organizations. We believe that our programs are needed more than ever. Join us in making a difference in the lives of hundreds of thousands of people in need!

Thank you to all of you who have shared your time, your talents, and your resources with MEND for 10 years – or for three years, or even one year. With your support, we have made a significant change in the lives of hundreds of thousands of people in need!

Joe Salas, President, MEND Board of Directors

Marianne Haver Hill, MEND Executive Director

MEND Appreciates Our Donors!

MEND is a dynamic volunteer-driven organization, in order to provide services that meet the basic human needs of every person who resides in the Northeast San Fernando Valley. These services are provided in a manner that safeguards the dignity of all recipients while promoting self-reliance.

MEND’s Philosophy

rests on the principles that (1) every person, created in the image of God, has innate human dignity and the right to be treated with respect; and (2) every person has the fundamental right to what is needed for a fully human life.
MEND Appreciates Our Donors!

The MEND community expresses our deep gratitude to the following organizations who have supported our work since the last issue of our newsletter:

- Bank of America
- Sani Land Foundation
- Boeing Company
- The California Endowment Foundation
- California Welfare Fund
- Chinese Christian Alliance Church
- Einer Foundation
- Pierre Tachnick Academy Foundation
- Ronald Lewis Foundation
- Lady Harman Panerai Charities
- North Foundation
- Los Angeles Times
- JP Morgan Foundation
- McMahan-Smith Supply Company
- National Family Foundation
- MEND Community Church, Medical Clinic, and Computer Lab to better serve our recipients. In addition, special projects were held throughout the year to offer extra services for those in need.

- The year began on a high note with our wonderful Gala — a ‘night to remember’! Our Fund Raising volunteers did a stellar job in writing successful proposals to businesses and foundations to bring in more income, and made extra efforts to bring in funds after the events of September 11 had a negative impact on local fund raising. We are very proud of our active Board of Directors and standing committee members who gave more than 3000 hours of volunteer time to MEND last year.

- What has made MEND an exceptionally effective organization these past 30 years? We believe that our "unique characteristics" set the stage for what MEND does, and it is good to be reminded of them as we reflect on MEND’s history.

- Why? (1) All MEND fund raising and public relations are done by volunteers.
- MEND is privately funded—no tax dollars.
- MEND is 99% volunteer-driven.
- MEND’s programs are non-profit driven.
- New programs are started by volunteers, when programs grow too big for volunteers to handle efficiently do we hire staff.
- MEND seeks to develop self-reliance among recipients.
- MEND’s Clothing Center and Furniture Department are not sold; a small ($2), optional tip is given by volunteers.

MEND STAFF 2001

Top Row: Erika Ibanez, Clothing Center Assistant Manager; Lupe Acosta, Clothing Center Manager; Tony Pena, Executive Director;Latonya Smith, Program Director; Ramiro Estrada, Director of Operations; Martha Hernandez, Food Packing Coordinator; Cindy Rios, Food Packing Coordinator

Middle Row: Veronica Stroesenreuther, Dental Clinic Manager; Linda Amador, Director of In-Kind Food; Steve Brown, Director of Business; Luzmaria G. Nelson, Director of Volunteer Services; Steve Espinosa, Coordinator of Volunteer Services; Luz Cano, Director of Neighborhood Services

Bottom Row: Joe Salas, President, MEND Board of Directors; Marianne Haverbeck, MEND Executive Director

EXECUTIVE DIRECTOR

Joe Salas, President, MEND Board of Directors

MEND Advisory Board

Honorable Ronald Reagan

Honorable John Burton

Honorable Rev. French Skomal, Jr.

Honorable Dave Stone, Senator

Honorable Anna Lee Ohanian, Assemblywoman

Victoria Aruquipa, MD

Harry Levy, MD

Rodolfo S. Lobo, MD

Janet L. Somberg, MD

Honorable Keith Richman, MD

Honorable Howard Berman

Jenniferמגו

Don and Irene Kershisnik,

William H. Fong, MD

Gretchen Martin

Bud Brown

Virginia Ambrosini, MD

Martha Hernandez

Honorable Rob Bonta

Honorable DoriaPrint

Michael F. Moore, MD

Jean Paul Graczyk, MD

Anees Chagpar, MD

Honorable Hilda Solis

Richard N. Haverbeck, MD

Nancy Mayberry

Don Feld, Ken Greenberg, Veronica Mardiance, Michael Chu, Michael Young

Harold Keating, MD

John C. Hearn

Steve Brown

Linda Amador

Yvonne Chan

Virginia Ambrosini, MD

Honorable Keith Richman, MD

Honorable Howard Berman

Jennifer Hume

Michael F. Moore, MD

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Linda Amador

Yvonne Chan

Mary Lee Hafner, President

Mary Lee Hafner, Vice President

Kathleen Fee, Secretary

Ronald M. Bergman, Treasurer

Executive Director

Joe Salas

MEND Annual Report 2001

OUR MISSION

As a volunteer-driven organization, is to provide services to meet the basic human needs of individuals who reside in the Northeast San Fernando Valley. These services are provided in a manner that safeguards the dignity of all recipients while promoting self reliance.

MEND'S PHILOSOPHY

rests on the principles that (1) every person, created in the image of God, has innate human dignity and the right to be treated with respect; and (2) every person has the fundamental right to what is needed for a fully human life.

Looking Back On Our 30th Year...