sharing is caring

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MEND’s Unique Characteristics
- Privately funded — no government grants
- Fundraising done by volunteers
- All public relations work done by volunteers
- Low overhead costs (less than 5%)
- Seeks to develop self-reliance among recipients
- Staff is hired only when programs grow too big for volunteers to handle
- No items of clothing or furniture are sold - $2 donations accepted, based on recipients’ ability to pay

OVERALL MEND STATISTICS 2004
Total of all recipients served 456,116
Total of new volunteers 486
Total volunteer hours 26,537

EMERGENCY FOOD DEPARTMENT
Total recipients served 426,343
Total volunteer hours 28,580

CLOTHING CENTER
Total recipients served 12,810
Total volunteer hours 5,064

CHRISTMAS PROGRAM
Total recipients served 4,528
Total volunteer hours 5,842

MEDICAL CLINIC
Total recipients served 3,227
Total volunteer hours 5,520

HOME VOlUNTEER
Total visits 1,238
Total volunteer hours 624

EDUCATION & TRAINING CENTER
Total recipients served 1,370
Total volunteer hours 3,051

COMPUTER LAB
Total recipients served 1,333
Total volunteer hours 2,184

SHARING PROGRAM
Total recipients served 770
Total volunteer hours 2,848

DENTAL CLINIC
Total recipients served 609
Total volunteer hours 970

EMPLOYMENT SERVICES
Total recipients served 389
Total volunteer hours 104

3rd SHIELD TRAINING PROGRAM
Total participants in various shifts 89

2004 MEND STATISTICS 2004

INCOME
Out of MEND’s $5,918,691 budget for the year ending June 30, 2004

EXPENSES
As a percentage of total expenses

For the year ending June 30, 2004

For the year ending June 30, 2004

TOTAL INCOME $6,722,668

2004 MEND Staff
Marianne Haver Hill, MS
Jenny Gutierrez, MPH
Meghan Michelle Grauettta
Marlyn Pughbaugh
Cheryl Malandra
Doree alan
Regina Abella
Ariel Garcia
Jen Rossovino
Sorocito Díaz Martinez
Guadalupe Acosta
Erika Đanet
Ursula Gonzalez
Vasia Varanis, MPH
Pamela Quinnada
Lila Soller
Mary Watanabe
Kenneth M. Doyle
Executive Director
Director of Program & Services
Director of Operations
Bookkeeper
Receptionist
Executive Director Assistant
Emergency Food Director
Catering Manager
Interim Warehouse Manager
Intake Coordinator
Clothing Manager
Clothing Department Assistant
Interim Clothing Dept. Assistant
Dental Manager
Director of Education & Training
Computer Lab Coordinator
Handyman

MEND 2004 Annual Report
13460 Van Nuys Blvd.
Picoima, CA 91331
(818)-896-0246
www.mendpoverty.org
Sharing is caring

Dear Friends,

Sharing is caring is such a great description of the countless donors and volunteers who make the work of MEND possible day after day. Reading through this 2004 Annual Report you will soon see how much difference donations of time, money and goods are making for thousands of low-income MEND clients who are “living on the edge.”

Sharing with those in poverty means having the capacity to expand and add services as the needs of our clients grow and change. After two years of searching, MEND purchased a piece of property as 2004 began — land that would allow MEND to finally add some much-needed space to accommodate programs that had long-since outgrown our present facility. Donations allowed us to pay off the $1 million property by June.

We are pleased to once again be working with RE Lee Design and Construction who was our contractor for our 1996 capital project. Robert and his team have spent considerable time at MEND in recent months — donating more time than we contracted for — watching program activities, traffic patterns, and building uses to come up with floor plans that are as efficient as possible and that will allow us to “meet each need with dignity” for both clients and volunteers who come to our center.

Concurrent with the design process, two teams of caring volunteers were sharing their professional skills to begin the capital campaign. A zoning expediter was hired to complete various applications required by the City. Meetings with our elected officials were held to obtain their support, and Donations heard presentations and led to the result that we will be able to share our venue with several other non-profit organizations.

In the midst of all this capital activity, our services to the poor continued, as you will see throughout this report. Sometimes, sharing is caring is evidenced when volunteer after volunteer decides to come to MEND asking if she could assist our patients free of charge. Linda Miles started once a month, but so many patients signed up, that she is now coming twice a month.

“Sharing is Caring” was probably no better exemplified than by the amazing generosity of the community to the 18th Annual Golf Channel Celebrity Golf Winnings at MEND’s Clothing Center that wiped out our entire inventory of goods for needy families. In subsequent weeks, thousands of bags of donated clothing and many financial contributions poured into MEND.

On behalf of all of us in the MEND Community, thanks to all of you who demonstrate your caring by sharing so much!