**OVERALL MEND STATISTICS 2005**

- Total of all participants served: 465,773
- Total of all volunteers: 2,115
- Total of all in-kind donations: 772
- Total volunteer hours: 95,000

**EMERGENCY FOOD DEPARTMENT**

- Total participants served: 423,597
- Total volunteer hours: 3,477
- Total volunteer hours: 5,510

**CLOTHING CENTER**

- Total participants served: 4,078
- Total volunteer hours: 9,981

**MEDICAL**

- Total participants served: 3,877
- Total volunteer hours: 2,069

**HOME VISITING**

- Total participants served: 517
- Total volunteer hours: 1,043

**DENTAL**

- Total participants served: 991
- Total volunteer hours: 1,647

**EMPLOYMENT SERVICES**

- Total participants served: 119
- Total volunteer hours: 55

**SPECIAL THANKS TO FOUNDATIONS, BUSINESSES AND COMMUNITY ORGANIZATIONS THAT DONATED $100 OR MORE IN 2005!**

**PROGRAM CURRENT SUPPORT**

- **FAMILY SUPPORT PROGRAM**
  - The Arvon Associates-Charitable Foundation
  - American Foundation
  - Aikin Foundation
  - Avera Family Foundation
  - Bank of America
  - St. Barnabas of San Jose Church
  - Blue Shield of California
  - Boeing Company/Campagna Park
  - Fritz Burnstone Foundation
  - The California Methotist Foundation
  - Citigroup Foundation
  - CMC Foundation
  - D&G Concoro Corp.
  - The Davidoff Foundation of California
  - Disney Worldwide Services, Inc.
  - Century City Orthopaedic Foundation
  - St. Elizabeth School
  - Ela Family Foundation
  - Family Foundation
  - Forrest Law Foundation
  - Lawrence P. Frank Foundation
  - Friends America, Florida Nutritional Products
  - The Arthur Galloway Foundation
  - Golden Properties
  - The Gazzaniga Foundation
  - Law Offices of Abraham H. Grib
  - Layer Memorial Charitable
  - Peter Higgins & Associates
  - Kaiser Permanente
  - Kemper Foundation
  - KNK Foundation
  - kla Tech, Corp.
  - DOD</p>
Dear Friends,

At its core, MEND is all about “people helping people.” And so, it is significant that this year’s annual report theme is “The faces of MEND.” In 2005, we were encouraged to see literally thousands of individuals and groups – MEND faces! – who gave of their time, talents and resources to make a difference for our neighbors who are living “on the edge” financially and socially. We have also seen the faces of those who have come to MEND for help...sometimes worn out and sad, sometimes angry about their life circumstances, and very often, relieved and grateful for the services that we have been able to provide.

We have highlighted four volunteers and some of the clients they have assisted as “snapshots” of the many others who work in such varied capacities, but it is hard to summarize all that they do. When we introduce new friends to MEND, we tell them that we can find a volunteer job to fit almost anyone’s skills.

It is our desire that the MEND Center be a welcoming place to all who come here, both clients and volunteers. To that end, we are very excited about the progress on our additional facility! Groundbreaking was in June, 2005, and construction on the 40,000 square foot structure began in September. Targeted for completion in late 2006, the new site will house our emergency food and clothing distribution programs, our health clinics, a new homeless shelter program, an assembly hall, and offices. The present building will provide increased space for our education and training programs, including a much larger computer lab. We also plan to re-open our furniture distribution program here, along with a new child care center to be managed by a partner agency.

As of the end of 2005, MEND volunteers had raised $2.5 million toward an overall goal of $8.1 million that includes the land purchase, architectural plans, construction, and contingency. We have much to accomplish to finish this campaign in 2006, and we look forward to your support and participation!

Ed Rose
Co-Founder and President
MEND Board of Directors

2005-2006 MEND BOARD OF DIRECTORS

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Ed Rose, Retired, Boarded

1st Vice President
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Fundraising Co-Chair, Events
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Bill Berg, US Growers Cold Storage, Retired, General Manager

Dianne Bivans, Prudential Financial, Community Resources

Manuel Chaves, US Growers Cold Storage, Retired, General Manager

Volunteer Dir, Food and Program Services
Marianne Haver Hill, Exec. Dir.

HOME VISITOR PROVIDES LIFELINE TO HOMEBOUND FAMILIES

As Anna Delia's family received the stove as part of the annual Christmas adoption program sponsored by MEND.

Though Bill and Jenny cannot share many words, they do share many smiles, which make it all worthwhile to the foodbank volunteer.

“Families who have been here before always come back to me and Jenny is one of those recipients. Though she speaks very little English, they can communicate very well because she is so kind and nice,” commented Bill.

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THAT’S WHAT FRIENDS ARE FOR!

Lelia Castille serves as an evening volunteer instructor in the MEND Computer Lab. There, she was first introduced to a 14-year-old boy named Cesar. He took her class and then asked her if he could take English as a Second Language classes. Once Cesar began his Computer Lab instruction, he quickly became one of Lelia’s best students and a great helper. “I really like Lelia a lot, because of how she treats me,” Cesar says. “I also like to help with whatever she asks me to do in the Lab.”

Cesar also got involved with the MEND Family Club in which Lelia has been an active volunteer. “The Club is most productive in bringing MEND ESL students and community members together to work on projects and events,” Lelia explained. “They help each other out and in so doing, become like extended family.” Through their shared MEND experiences, Lelia and Cesar became good friends. She began helping Census in other areas like his reading and schoolwork.

“With my good grades, Lelia takes me to a nice restaurant,” states Cesar. She responds, “I pretend she’s my mom. All the children are given love and live in Texas.” Lelia has even been attending Cesar’s catechism classes with him and in April, 2006, will officially become his godmother.

Both volunteer and student feel greatly rewarded through their MEND activities and friendships. “I feel so fortunate. I feel enriched by all the people who have come into my life as a result of MEND,” Lelia says with a smile.

2005 MEND STAFF (Left to Right)

Lidia has been coming to MEND since May, 2005 for food and clothing, usually bringing her children with her. “Bill has always been very nice to me and the services he and the MEND workers provide are excellent,” Jenny stated through a translator.

“I get more out of it than the clients. I always enjoy talking to the people,” Bill said.

PHYSICIAN GIVES RESPECTFUL CARE TO MEND PATIENTS

Dr. Tanouye) treats me and that’s why I come back,” stated Maria.

“I enjoy it. I find it very satisfying,” he said. “As healthcare providers we are fortunate. It is a privilege to do what we do and volunteering should be part of that.”

Dr. Tanouye believes that because the clients are uninsured and low income, they especially appreciate being able to get medical help.

One of MEND’s best students and a great helper. “I really like Lidia a lot, because of how she treats me and that’s why I come back,” stated Maria.

Of those patients is Maria who has been coming to the MEND Medical Clinic for two years. She always sees Dr. Tanouye when she has an appointment.

One of the ways he helps to make Maria at ease is by speaking some Spanish to her, which she likes. Dr. Tanouye believes that, out of respect, he should do his best to communicate with his patients.

“If they see me stumbling through Spanish the way they stumble through English, it creates a common bond,” Dr. Tanouye said with a smile.

Bill Berg was a general manager of a large cold storage warehouse responsible for distributing food to retailers throughout Los Angeles. Some food would go to waste before it could be given out, so Bill arranged to make donations of excess inventory to charities. Although he wasn’t too familiar with MEND when he started this process, he decided to donate to MEND’s Foodbank.

“From all I heard and later I saw, I was impressed by MEND’s operation. This organization is doing a tremendous job for the community,” said Bill. When Bill retired, he decided to volunteer for MEND in the Emergency Food Department. A year and a half later, he works at the food distribution window three times a week and also serves on the Board of Directors.

“Jenny is one of those recipients. Though she speaks very little English, “I really can’t do anything for her because I can’t provide for my family,” commented Bill. A mother of three, Jenny has been coming to MEND since May, 2005 for food and clothing, usually bringing her children with her. “Bill has always been very nice to me and the services he and the MEND workers provide are excellent,” Jenny stated through a translator.

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Dr. Tanouye summarized his approach by saying, “The patients need to feel like they have our full attention. Because of socioeconomic stigmas, society doesn’t always listen. Hopefully through our work at MEND, we show that we listen and respect them.”

VOLUNTEERING HAS A LANGUAGE OF ITS OWN